The exchange of knowledge for continuous improvement of property tax systems
Monday, September 19, 2016
9:00 am - 9:30 am
Welcome
Pete Rodda, IAAO President
Dr. Udo Kock, Alderman, City of Amsterdam

9:30 am - 10:30 am
Property Valuation in Europe & Central Asia
Aanchal Anand
Land Administration Specialist, World Bank

10:30 am - 10:45 am
Networking Break

10:45 am - Noon
IAAO Body of Knowledge “Assessors Helping Assessors”
Larry Clark, CAE, IAAO Director of Strategic Initiatives

Noon - 1:00 pm
Luncheon provided at the hotel

1:00 pm - 2:00 pm
International Property Measurement Standard
Ken Creighton, Director of Professional Standards
Royal Institute Chartered Surveyors

2:00 pm - 3:00 pm
IAAO Standards
Alan Dornfest, AAS, Property Tax Bureau Chief
Idaho State Tax Commission

3:00 pm - 3:30 pm
Networking Break

3:30 pm - 5:00 pm
Global GIS Influence
Daniel Fasteen, IAAO Research Committee Chair
Assessing Services Manager, Dakota County, Minnesota
Dr. Nick Land, Senior Manager, Esri

5:00 pm - 5:30 pm
Wrap-up
Pete Rodda, IAAO President

Tuesday, September 20, 2016

9:00 am - 9:15 am
Welcome
Pete Rodda, IAAO President

9:15 am - 10:15 am
Mass Appraisal: The Dutch Way to Fix It, Part 1
Three Key Principles For Mass Appraisal:
Data Quality, Data Quality, and Data Quality
Marco Kuiper, Strategy Developer
Netherlands Council For Real Estate Assessment
Ruud M. Kathmann, Management Team
Netherlands Council For Real Estate Assessment

10:15 am - 10:45 am
Networking Break

10:45 am - Noon
The Importance of Property Tax in a Kingdom Not So “United”
David Magor, Chief Executive
Institute of Revenues Rating & Valuation

Noon - 1:00 pm
Luncheon provided at the hotel

1:00 pm - 2:00 pm
Mass Appraisal: The Dutch Way to Fix It, Part 2
How Real Estate Listings Can Play a Major Role in a Mass Appraisal Process
Ben Bervoets, Nonresidential Property Specialist
Netherlands Council For Real Estate Assessment
Peter Vreugdenhil, Valuation Specialist
City of The Hague

2:00 pm - 3:00 pm
Re-building and Developing South African Valuers for Tommorrow
Greg Cowden, Professional Valuer/Project Manager,
Department of Cooperative Governance and Traditional Affairs
Christopher Gavor, Valuer General for South Africa

3:00 pm - 3:30 pm
Networking Break

3:30 pm - 4:45 pm
Emerging Trends in the Assessment industry
Margie Cusack, IAAO Research Manager

4:45 pm - 5:00 pm
Closing Remarks
IAAO President Pete Rodda

Program subject to change
This symposium offers an exploration of the intersection of public policy and mass appraisal standards, guidance, and implementation challenges.

The focus will be on the exchange of knowledge for continuous improvement of property tax systems.
IAAO will present a one-day forum covering the Standard on Mass Appraisal of Real Property. Students will be exposed to the standard through a combination of lecture and PowerPoint presentation of its salient points.

In the course of the forum students will be exposed to the similarities in and differences between single property appraisal and mass appraisal as well as the best practices in the areas of data collection, data entry, valuation, and quality control.

A series of illustrative case studies will be used to supplement the written standard, all of which will be included in the student reference manual.

**Forum Schedule:**

**9:00 am - Noon**
Morning Session

**Noon - 1:00 pm**
Luncheon provided at the hotel

**1:00 pm - 5:00 pm**
Afternoon Session

**Forum Registration Fees:**
Registration for this forum is in addition to the International Research Symposium and a separate fee applies. Includes materials, continental breakfast and lunch.

Limited space is available. Only 25 attendees will be accepted.

**Forum Bundled with Symposium Registration**

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<th>Category</th>
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**Stand-Alone Forum Registration**

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**Cancellation Policy:**
Requests for refunds will be honored, less a $50 processing fee, only if received in writing by **August 1**. No refunds will be made after **August 1, 2016**. No refunds are given for no-shows.

Send your cancellation notice to Amy Westerman by e-mail at westerman@iaao.org, by mail to IAAO, 314 W. 10th St., Kansas City, MO 64105 or by FAX to 816-701-8169. By registering for this event, you agree to abide by the refund and cancellation policy.

**Hotel Reservations:**
We are pleased to announce a special hotel single rate of €249 (approximately $280 US) plus tax per night at the Renaissance Amsterdam Hotel, a Marriott International Property.

To receive the special rate at the Renaissance Amsterdam Hotel, all reservations must be made online. A link to the hotel website and access to the IAAO room block will be available at the end of your Symposium and/or Forum confirmation e-mail.

Please note that the special IAAO rate is offered on a space availability basis.

**Registration:**
www.iaao.org or contact Rachel Mense (mense@iaao.org) at 816-701-8109